Ensure the Health of IdentityNow with an **Identity CheckUP**

At SailPoint, our goal is for your implementation to be a huge success. In addition to top-notch delivery of the initial solution, SailPoint offers several options for the ongoing success of your implementation. One of our most popular options is the Identity CheckUP, which is designed to make sure you are working in the most stable and effective environment possible. Whether you are readying for a production deployment, experiencing performance issues or swapping internal resources, the Identity CheckUP will ensure you are headed down the right path.

The Identity CheckUP is a deep dive into an existing SailPoint implementation to maximize stability, maintainability and performance. It includes a 3 day customer engagement, followed by analysis, then ending in a formal delivery of the findings and recommendations. The analysis will focus on the review of the existing environment, the issues discovered and the details around the optimization recommendations.

All Identity CheckUPs are staffed with one or more of our highly skilled and experienced Cloud Deployment Engineers. This team has "seen it all" in terms of environment configurations and performance issues. They will act as a second set of eyes to analyze the findings and compile a detailed report..
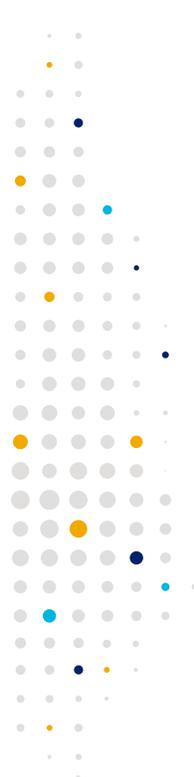
Identity CheckUP Phases

Preliminary Review
The SailPoint team connects with the customer team for a remote conference call the week before the engagement to discuss the specifics and any preparation work needed.

On-Site Information Gathering
A SailPoint Cloud Deployment Engineer will conduct a deep-dive call to gather all details around the existing implementation, performance issues and client-specific problems, which usually takes 3 days.

Research, Analysis and Report

The Cloud Deployment Engineer will work offsite to analyze the findings and compile a detailed report.

Report Delivery

The Cloud Deployment Engineer will deliver the report to the customer and explain all findings. The carefully crafted report will focus on the review of the environment, all issues discovered, recommendations and best practices. The client will have time to review the report in advance of the interactive call to discuss the findings and prioritized list of recommendations.

Identity CheckUP Report Detail

Upon completion of the Identity CheckUP engagement, the SailPoint team will assemble a report documenting the following areas:

- Overall health of the current production environment
- Detailed list of the areas analyzed
- Prioritized list of recommendations for:
  - Issues discovered
  - Configuration changes
  - Best practices to implement
  - Next steps to address any outstanding issues

Count on the Experts

We provide the solution-specific expertise and experience to enhance and guide your internal IT support team in your implementation. Count on the SailPoint team to help achieve an efficient installation and to educate your team in order to keep you running smoothly over the long term.

**SAILPOINT:
THE POWER
OF IDENTITY™**

sailpoint.com

SailPoint, the leader in enterprise identity management, brings the Power of Identity to customers around the world. SailPoint's open identity platform gives organizations the power to enter new markets, scale their workforces, embrace new technologies, innovate faster and compete on a global basis. As both an industry pioneer and market leader in identity governance, SailPoint delivers security, operational efficiency and compliance to enterprises with complex IT environments. SailPoint's customers are among the world's largest companies in virtually every industry, including: 9 of the top banks, 7 of the top retail brands, 6 of the top healthcare providers, 6 of the top property and casualty insurance providers, and 6 of the top pharmaceutical companies.