AI and identity security

Rapid and secure clinical access

Hospitals and healthcare organizations are facing unprecedented cybersecurity challenges. The volume of targeted cyber attacks towards the healthcare industry continues to increase, taking advantage of staffing shortages and digital transformation efforts that leave vulnerable gaps to be exploited. Healthcare IT teams must protect their organizations all while reducing IT friction so clinicians can stay focused on what they do best - caring for patients.

However, solving these struggles within healthcare's complex ecosystem cannot be accomplished through manual processes. Healthcare is uniquely challenged to secure individuals with one-to-many roles and multiple authoritative sources within complex and dynamic user populations. Manual processes also add burden and cost to audit managers trying to meet compliance and regulatory requirements.

Identity security overview

Clinicians and staff need the right access to the right applications, systems, and data when they need it most. AI-driven Identity Security speeds up this access, increases efficiencies, clinician satisfaction, and reduces risk in ways you may not have considered.

- **Securely enable clinicians** with quick access to patient data, systems, and applications
- **Relieve IT teams of manual tasks** for access management processes
- **Help clinician managers make faster, more accurate access decisions** so they can keep the focus on treating patients.

- **Protect brand and reputation** from unauthorized access and damaging breaches
- **Demonstrate strong access controls** and compliance of sensitive ePHI data.

Benefits

Reduce clinician friction

- **Improve clinician productivity, job satisfaction, and retention** by reducing their time spent on administrative processes. Securely grant them faster access to systems and data.
- **Automate provisioning** based on roles enables clinicians to be productive from Day 1.
- **Reduce downtime for all users,** including high-cost physicians and hard to place nursing roles. Users can directly request immediate approval for access.

Seamlessly connect systems and applications

Integrate with systems and applications such as Electronic Health Records (EHRs), Credentialing, Human Resource (HR), Enterprise Resoure Planning (ERP), learning management systems (LMS), and security applications that allow you to:

- **Improve IT efficiency** with out-of-the-box connectors and integrations for rapid on-boarding of applications
- **Protect access to data** with centralized controls and policies and ensure access always adheres to data privacy and compliance regulations
- **Centrally managed hybrid environments:** Integration with hundreds of connectors centrally manages and controls identity access to all data, applications, systems and cloud infrastructure.

84%

of organizations have experienced an identity-related breach, with 96% believing those incidents could have been prevented.[1]

Enhance the EHR provisioning process by enabling clinicians with the access they need so they can spend more time on patient care.

- **EPIC:** Automate EMP and SER Provisioning, and API Integration for a fully integrated Epic-based identity security program.
- **Cerner:** Gain 360-degree visibility into who has access to what and govern access for the duration of each user's role.
- **MEDITECH:** Provide deep integration to manage accounts and roles, thus empowering healthcare enterprises to make informed decisions.

[1]"Identity Security: A Work in Progress", 2020, Identity Defined Security Alliance.

Reduce risk of cyber attacks and unauthorized access

AI-driven intelligence enables healthcare organizations to provision and deprovision complex staff roles and transitions.

- Ensure least privilege is enforced automatically with the delivery of just enough, timely access using dynamic access controls and role-based policies.

- Reduce time and risk from human errors in managing and onboarding multiple identities from multiple disparate authoritative systems.

- Protect sensitive structured or unstructured data which may result from research or a care plan.

- Increase visibility and operational oversight of non-employee access (like affiliated and contract clinical staff).

93%

of healthcare organizations have faced a breach in the last two years.[2]

Protect sensitive data and meet compliance requirements

Protect sensitive data with strong identity security access controls. SailPoint's platform affords you the flexibility to align to various frameworks such as NIST and HITRUST and easily meet regulatory requirements such as HIPAA, GDPR, and others.

- Provide proof of compliance to internal and external auditors.

- Access healthcare compliance certifications in real-time and more often with continuous compliance.

- Quickly review and perform access certifications across all your applications and resources.

- Alleviate certification fatigue that leads to incorrect access approvals and rubber stamping.

Reduce costs and increase efficiencies

Reduce the cost and time spent on scarce resources and increase operational efficiency through AI-driven automation.

- Reduce practitioner downtime by automating data access so practitioners can treat patients earlier

- Eliminate overhead and infrastructure of specialized engineers and 3rd party consulting services

- Demonstrate security controls to cyber insurance underwriters to control premiums and coverage.

[2] The State of Identity Security 2023: A Spotlight on Healthcare

Why healthcare providers trust SailPoint

SailPoint's AI-driven Identity Security helps hospital and healthcare organizations scale while reducing identity-related risk. As the leading provider of identity security, SailPoint empowers healthcare to put identity security at the core of their organization. With a foundation of automation and machine learning, SailPoint securely accelerates healthcare cloud transformations with secure access to clinical applications and data.

The SailPoint Identity Security Cloud delivers the right level of access to the applications, systems, and data at the right time.

Find the suite of our core AI powered SaaS products that best supports your organization. Visit **www.sailpoint.com/identity-security-cloud/**

About SailPoint

SailPoint is the leading provider of identity security for the modern enterprise. Enterprise security starts and ends with identities and their access, yet the ability to manage and secure identities today has moved well beyond human capacity. Using a foundation of artificial intelligence and machine learning, the SailPoint Identity Security Platform delivers the right level of access to the right identities and resources at the right time—matching the scale, velocity, and environmental needs of today's cloud-oriented enterprise. Our intelligent, autonomous, and integrated solutions put identity security at the core of digital business operations, enabling even the most complex organizations across the globe to build a security foundation capable of defending against today's most pressing threats.