SailPoint® application onboarding:
AI-powered lifecycle management for applications

Securing access to the enterprise applications that organizations use every day is the critical catalyst to identity security program success. Early onboarding gives organizations the flexibility to develop richer and more accurate roles, which can reduce time spent on access and helpdesk requests.

The average enterprise has hundreds of applications. As identity data is collected in a centralized location as each is onboarded, it kickstarts a cascading effect that starts with better access recommendations, extends to deeper activity insights that breed better identity profiles and results in better access decisions.

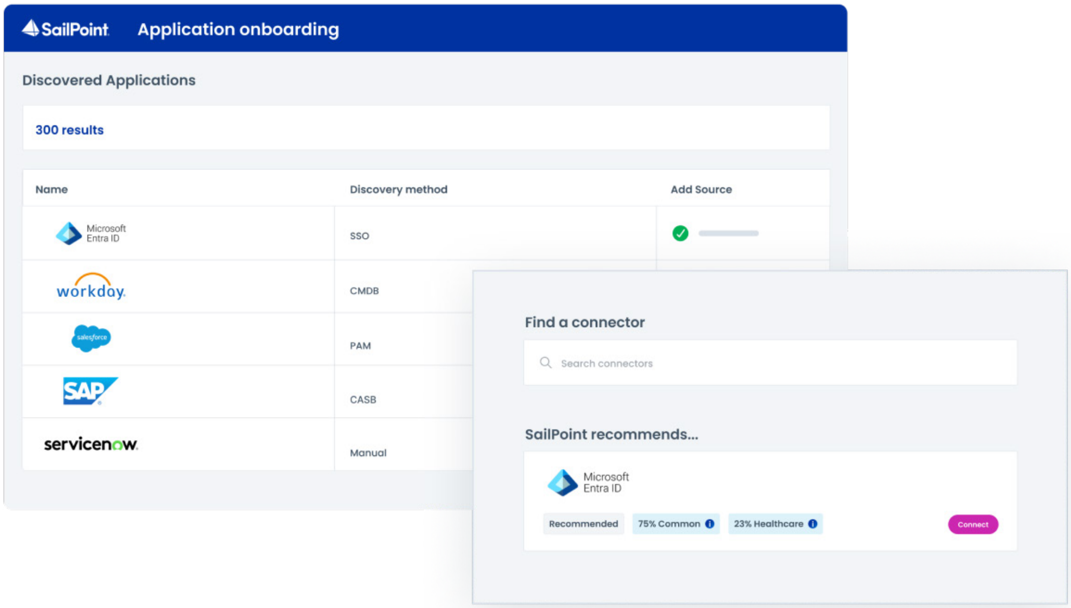
Finally, organizations can't secure what they can't see. Application onboarding helps secure risk footprints from the start and has the potential to reduce breaches.

Challenges

Although application onboarding is key to a solid security posture, it is a lengthy, mostly manual, and costly multi-step process that often results in stunted implementations, lengthy delays, and lost productivity.

Application owners understand the applications, but not how to manage access to them. It's also a challenge for administrators to map accounts to identities and understand their access to a particular application, such as the right level for their role, or if access is over-privileged. All these issues require time and research, and that can stall identity security program momentum.

The result is that organizations spend a lot of time trying to discover and configure ungoverned applications and less time reaping the benefits of identity security – and that is a frustrating and expensive pre-requisite to realizing value.



SailPoint Application onboarding

Discovered Applications

300 results

Name	Discovery method	Add Source
Microsoft Entra ID	SSO	✓
workday.	CMDB	
salesforce	PAM	
SAP	CASB	
servicenow.	Manual	

Find a connector

Search connectors

SailPoint recommends...

Microsoft Entra ID

Recommended | 75% Common | 23% Healthcare | Connect

About SailPoint® application onboarding

The journey to zero trust starts when organizations discover, connect, and configure the enterprise applications that require governance, giving them the ability to easily manage and control access to those applications.

SailPoint® application onboarding for SailPoint Identity Security Cloud uses artificial intelligence (AI) to quickly apply core identity security functionality to enterprise applications. Organizations can:

- Discover ungoverned applications via flexible options like SSO—including Okta, Microsoft EntraID or PingOne—or via manual upload. Organizations can also quickly identify onboarded versus non-onboarded applications.

- Choose application connectivity sources from hundreds of options, or get smart, AI-driven recommendations based on SailPoint identity security and industry best practices to select and deploy the most effective connector or integration to fulfill access security needs for each application.
- Get AI-based guidance for most onboarding stages – from connecting sources to suggestions for configuration and correlation.
- Solve the most complex and time-consuming onboarding challenges, of especially for correlation mapping and configuration, and test and verify correlations before provisioning.
- Easily create and provision accounts and get AI recommendations for account attributes for more accurate provisioning and governance results.
- Control AI choices and set levels of recommendations for correlation and account creation processes.
- Sync account attributes, calculate sync rate percentages, and preview results for optimized provisioning operations
- Get detailed activity email notifications, such as when new applications are discovered and after recommendations are generated for account correlation or account creation.

Faster onboarding for successful identity security outcomes

Organizations should be able to quickly govern and secure access for every identity and across any IT environment with a unified identity security platform that helps meet compliance requirements, satisfy zero trust goals, and quickly realize value.

This capability for SailPoint Identity Security Cloud reduces the complexity and manual processes of traditional application onboarding and helps organizations achieve better identity security outcomes. Use cases include:

Discovering ungoverned applications

Enterprise application deployments for identity security are constantly changing and it's a challenge to ensure governance for every application. For example, when business needs require the introduction of new applications, organizations must ensure those are governed. SailPoint application onboarding:

- Offers flexible options for discovery, including using existing SSO systems like Okta, Microsoft EntraID or PingOne, or via manual upload with a CSV file to find ungoverned applications—such as those waiting in an IT backlog.

- Continuously identifies high-value applications, detects any changes when new ones are introduced, automates the identification and prioritization of those newly deployed applications, and helps organizations quickly identify onboarded versus non-onboarded applications.
- Delivers AI-driven recommendations so organizations can easily select and deploy the most effective connector or integration for a particular application.

Automated, AI-powered account correlation

Uncorrelated accounts can't be governed, and lack of access consistency across applications breeds security risks. SailPoint application onboarding solves this problem with:

- Automated, AI-powered account recommendations and rules so organizations can easily map users' identities to the application accounts they can access
- Suggestions for correlation best practices and account correlation mapping recommendations, even for systems that do not support standard integration protocols, such as REST, JDBC, or SCIM.
- Ability to test and verify correlation rules as each application is brought under governance and before deploying configurations
- Ongoing recommendations to further improve correlation outcomes

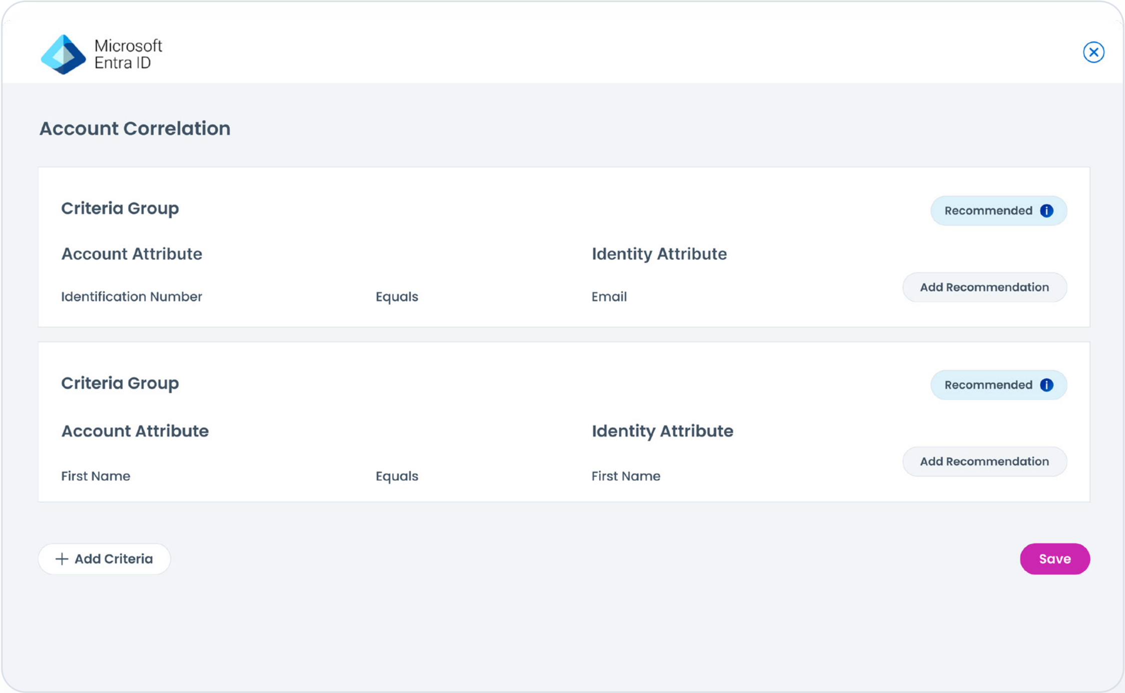
These core capabilities help enterprises quickly see value, including the ability to:

- Reduce the complexity and setup of application connectivity
- Eliminate costly trial and error and get confidence-backed, identity-to-account correlation
- Reduce onboarding time and labor from weeks to hours, and even days

Faster account creation and provisioning

Account provisioning is a manual, error-prone process and can be a time-consuming fix without proper attributes. Identity security administrators also need visibility to understand all aspects of the application lifecycle. SailPoint application onboarding addresses this issue with:

- AI-driven recommendations to simplify and speed onboarding
- Includes account attribute recommendations for more accurate provisioning and governance results
- Faster, automated provisioning supports expanding identity security program maturity and accelerates overall time-to-value



Account Correlation

Criteria Group

Account Attribute		Identity Attribute
Identification Number	Equals	Email

Criteria Group

Account Attribute		Identity Attribute
First Name	Equals	First Name

Strategic capabilities for stronger enterprise identity security

SailPoint application onboarding is part of SailPoint Identity Security Cloud and is available for Business and Business Plus product suites. Identity Security Cloud is a unified approach to modern identity security that is powered by innovative AI and a scalable SaaS architecture to help enterprises embrace zero trust and least privilege, mitigate cyber risk, maintain compliance, improve IT efficiency, accelerate onboarding and offboarding, and quickly realize overall identity security value.

About SailPoint
SailPoint equips the modern enterprise to seamlessly manage and secure access to applications and data through the lens of identity – at speed and scale. As a category leader, we continuously reinvent identity security as the foundation of the secure enterprise. SailPoint delivers a unified, intelligent, extensible platform built to defend against today's dynamic, identity-centric cyber threats while enhancing productivity and efficiency. SailPoint helps many of the world's most complex, sophisticated enterprises create a secure technology ecosystem that fuels business transformation.

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