

SailPoint Harbor Pilot

Work smarter, secure faster—with AI

Today, cybersecurity leaders face an uphill battle of ensuring the security of their organization. With an ever-expanding number of users, applications, cloud environments, and regulations, many struggle to keep pace – much less get ahead of security threats. Manual processes and limited automation produce inefficiencies, increasing the risk of security breaches and compliance failures. Security and identity teams need a smarter way to access critical information, receive step-by-step guidance, and leverage AI-driven insights—enabling a proactive approach to identity security.

SailPoint is redefining how organizations operate by harnessing the power of data, automation, and AI to deliver unmatched speed and accuracy in securing digital identities. SailPoint Harbor Pilot introduces a suite of digital agents that provide real-time insights, automation, and contextual support—empowering teams to work smarter, reduce risk, and stay ahead of high-velocity identity threats.



By 2028, **33% of enterprise software applications** will include agentic AI, up from less than 1% in 2024.



By 2028, **at least 15% of day-to-day work decisions** will be made autonomously through agentic AI, up from zero percent in 2024.

Source: Top Strategic Technology Trends for 2025: Agentic AI, Gartner Inc.

BENEFITS

More context

- Make data-driven access decisions
- Design workflows that meet your business needs

Intelligent automation

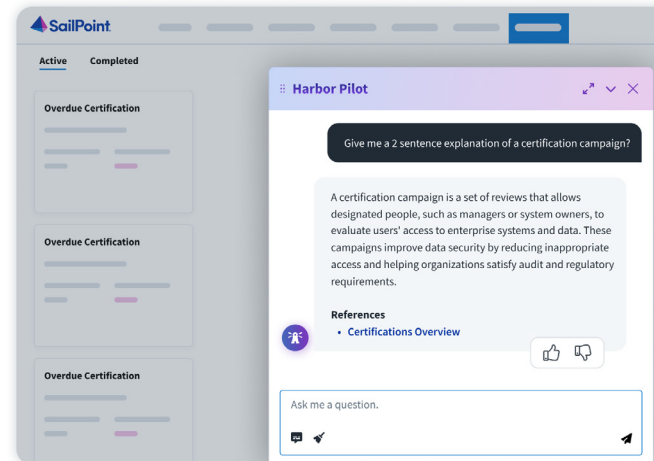
- Reduce manual errors
- Focus on strategic initiatives instead of repetitive tasks

Increased productivity

- Streamline and standardize workflows
- Get quicker time to value and better user adoption

Simplify decision making, information discovery, and task completion.

Harbor Pilot digital agents serve as a force multiplier, automating tasks, streamlining information discovery, and delivering instant, personalized insights. By reducing manual processes and eliminating inefficiencies, these agents will empower identity teams to boost productivity and focus on high-impact strategic initiatives. The following use cases are supported by SailPoint's first digital agents with more to come.



Explore and manage your identity data

Identity teams manage vast amounts of identity data, making it challenging to quickly find the right information just when it's needed. Harbor Pilot streamlines this process by allowing teams to locate essential identity data using simple, conversational prompts—no complex queries or endless searching required. With real-time access to key insights, teams can stay informed on the status of their identity program, track security risks, and support compliance teams with access reporting. By providing contextual information and actionable recommendations, AI enables identity teams to make timely, data-driven decisions that enhance security, improve efficiency, and ensure regulatory compliance.

Get instant access to documentation

Rapid access to vast documentation across multiple identity security products and capabilities is essential for identity teams. **Harbor Pilot Documentation Q&A** can significantly enhance search efficiency by understanding natural language queries and retrieving relevant documentation instantly with links to relevant sources. This reduces time spent manually searching through dense technical information, allowing identity administrators to focus on resolving issues and implementing security measures. Additionally, AI can help identify related topics, suggest best practices, and keep teams updated on evolving standards, ultimately improving productivity and security.

Design powerful workflows faster

Identity admins often need to create and manage complex workflows to automate repetitive tasks. **Harbor Pilot Workflows Generator** can streamline this process by guiding admins through workflow setup. Instead of manually configuring each step, teams can describe their needs in natural language, and Harbor Pilot can generate a structured workflow steps that align with business needs, detect potential inefficiencies, and enable real-time troubleshooting. This reduces setup time, minimizes errors, and allows identity teams to focus on reducing risk and improving the user experience.

What is unique about SailPoint Harbor Pilot?

- **Accessible and user-friendly:** Unlike other AI solutions that require specialized expertise, SailPoint Harbor Pilot is designed to be user-friendly and accessible to organizations of all sizes and technical capabilities.
- **Deeply integrated with SailPoint Atlas:** SailPoint Harbor Pilot leverages the power of SailPoint Atlas, our industry-leading identity security platform, providing a seamless and unified solution for governing all identities and their access to enterprise resources.
- **Built on a secure and scalable infrastructure:** The underlying infrastructure and unified data model ensure the reliability, performance, and security of SailPoint Harbor Pilot and will support business as they scale and grow.
- **Future-ready and evolving:** SailPoint Harbor Pilot is built to continuously adapt to the evolving needs of businesses, ensuring long-term value and relevance through customer and market-driven innovation.



About SailPoint

SailPoint equips the modern enterprise to seamlessly manage and secure access to applications and data through the lens of identity – at speed and scale. As a category leader, we continuously reinvent identity security as the foundation of the secure enterprise. SailPoint delivers a unified, intelligent, extensible platform built to defend against today's dynamic, identity-centric cyber threats while enhancing productivity and efficiency. SailPoint helps many of the world's most complex, sophisticated enterprises create a secure technology ecosystem that fuels business transformation.

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